



A member of Citizens Energy Group™
www.citizensgas.com

PO Box 7056 | Indianapolis, IN | 46207-7056

Account Number

Payment Due Date

02/06/10

Amount to be paid by 02/06/10	210.00
Amount to be paid after 02/06/10	210.00

CUSTOMER MESSAGES

To join the Budget Payment Plan, make a single payment of exactly \$93.00 instead of the account balance by the due date shown on this bill and you are automatically enrolled. For further details regarding the Budget Payment Plan, call 924-3311 or visit www.citizensgas.com.

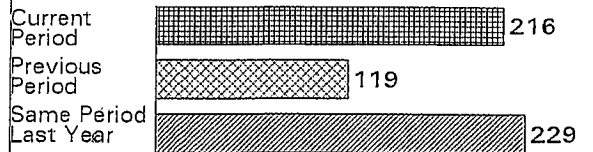
Account Summary

Billing for: _____
 Service Type: Residential Heat
 Date Billed: 01/19/10

Account Balance of Last Bill.....	\$127.57	
Payment(s) Received.....Thank You	127.57	CR
Total Balance from Previous Bill.....	0.00	
Current Period Charges		
Gas Used.....	132.62	
Delivery and Services.....	63.65	
Sales Tax	13.73	
Total Current Charges	210.00	
Account Balance as of 01/19/10	\$210.00	

Historical Information

Gas Consumption Comparison



- This billing period was 63% colder than previous period.
- This billing period was 17% colder than the same period last year.

Days of Service	Gas Used in Therms	Gas Used in CCF
34	216	213
Previous Reading 7998	Current Reading 8211	Meter Number 440247
Actual	Actual	Actual
Previous Read Date 12/15/09	Current Read Date 01/18/10	Next Meter Read Date 02/16/10
BTU Factor:	1.012	

Citizens Serving You

See reverse side for phone numbers, office location, hours, and definition of terms.

Please consider assisting in keeping homes warm. You can help by sending a donation in the enclosed Winter Assistance Fund envelope. For every dollar you give, Citizens will match up to the first \$50,000 in contributions.

Do you know of a home without heat? Call Connect2Help by dialing 2-1-1 24 hours a day, 7 days a week, to receive information on all types of assistance.

Every home should have a working smoke detector. Take a few seconds to test your detector to make sure it is operational.

Retain this portion for your records.



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Account Number

Payment Due Date

01/31/09

Amount to be paid by 01/31/09	309.12
Amount to be paid after 01/31/09	318.00

CUSTOMER MESSAGES

To join the Budget Payment Plan, make a single payment of exactly \$88.00 instead of the account balance by the due date shown on this bill and you are automatically enrolled. For further details regarding the Budget Payment Plan, call 924-3311 or visit www.citizensgas.com.

Account Summary

Billing for:

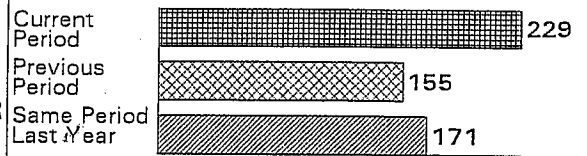
Service Type: Residential Heat

Date Billed: 01/13/09

Account Balance of Last Bill.....	\$214.40	
Payment(s) Received.....Thank You	214.40	CR
Total Balance from Previous Bill.....	0.00	
Current Period Charges		
Gas Used.....	219.78	
Delivery and Services.....	69.11	
Sales Tax	20.23	
Total Current Charges.....	309.12	
Account Balance as of 01/13/09.....	\$309.12	

Historical Information

Gas Consumption Comparison



- This billing period was 14% colder than previous period.
- This billing period was 10% colder than the same period last year.

Days of Service	Gas Used in Therms	Gas Used in CCF
34	229	223
Previous Reading	Current Reading	Meter Number
7149	Actual 7372	Actual 440247
Previous Read Date	Current Read Date	Next Meter Read Date
12/09/08	01/12/09	02/11/09
BTU Factor:	1.025	

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Do you know of a home without heat? Call Connect2Help by dialing 2-1-1 24 hours a day, 7 days a week to receive information on all types of assistance.

Want to talk with Citizens Energy Group President and CEO Carey Lykins? Go to www.CitizensGasChat.com from 6:00 - 7:00 p.m. each Tuesday.

Retain this portion for your records.